



ICE CREAM SHOP ASSOCIATE

Store Location: 1150 West Street, South Amherst, MA 01002

Department: Ice Cream

Job Status: Part Time

Reports To: Ice Cream Supervisor, Upper management, Ownership

Grade/Level: High School Diploma or Equivalent preferred

Work Schedule: **Day & Evening Shifts Available** (10:45 - 3/4pm) (3/4pm-close)

Amount of Travel Required: Not applicable

Positions Supervised: Not applicable

Experience: Previous retail or customer service experience (preferred)

Certificates & Licenses: ServSafe Certification & Allergen Awareness Training Preferred

SKILLS & ABILITIES

- Professionalism
- Communication
- Prioritizing Daily Tasks

OVERALL RESPONSIBILITY

- Customer Service
- Serving
- Assisting customers with questions or directing them to someone who can assist
- Sales
- Serving customers at the window
- Cleaning/Sanitation
- Answering telephones
- Teamwork & communication
- Contribute to maintaining a clean and safe work environment

KEY JOB DUTIES (not exhaustive)

- Maintain regular and prompt attendance at worksite
- Perform other duties as assigned
- Exemplary customer service
- Ability to multitask
- Food preparation

Fill out an application at: <https://www.atkinsfarms.com/employment-application/>

Atkins Farms is a locally owned and operated business in South Amherst, MA. We strive to exceed our customers' expectations by providing the highest quality selections possible, locally produced and privately labeled goods as well as conventional and seasonal products. We provide a safe, clean and comfortable shopping environment, with exceptional customer service from a staff of dedicated and knowledgeable employees. Customer satisfaction is our goal. We believe that actively supporting community events and local organizations strengthen the community. Atkins Farms offers employee benefits and competitive wages based on experience and skills.